



District of Columbia PCR

Government of the District of Columbia  
Department on Disability Services

Annual Provider Certification Review Report

Alight Supports Inc

People With Intellectual and Developmental Disabilities (IDD) Waiver

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Review Dates: 1/17/2023 - 1/20/2023	Team Member(s): Deidre Hunt, Shaharazod Woodson
Location(s) Observed: 2	Individual(s) Reviewed: 4
Service(s): Host Home , Individualized Day Supports , Respite Hourly , Supported Living	

## Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size	Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
Host Home	1	91%	100%	100%	94%	92%	Excellent	N/A	N/A
Individualized Day Supports	1	100%	100%	100%	94%	97%	Excellent	N/A	N/A
Respite Hourly	1	100%	100%	N/A	94%	96%	Excellent	N/A	N/A
Supported Living	1	96%	100%	100%	94%	95%	Excellent	N/A	N/A

\*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

## Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

### Person Centered Outcome and Satisfaction Result\*

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
Host Home	All Q/A	69/73	318/351	91%	10/10	100%
	Critical	15/18	160/190	84%		
	HCBS	20/20	65/65	100%		
Individualized Day Supports	All Q/A	49/49	258/258	100%	10/10	100%
	Critical	18/18	165/165	100%		
	HCBS	9/9	27/27	100%		
Respite Hourly	All Q/A	25/25	157/157	100%	10/10	100%
	Critical	11/11	115/115	100%		
	HCBS					
Supported Living	All Q/A	76/79	347/363	96%	10/10	100%

Supported Living	Critical	20/21	185/195	95%		
	HCBS	20/20	65/65	100%		

\*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

## Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

### Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	51/53	189/202	94%
Critical	13/14	95/105	90%
HCBS	8/8	18/18	100%

## Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

### Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Host Home	01/17/2023 - 01/16/2025	Annual HCBS PCR
Individualized Day Supports	01/17/2023 - 01/16/2025	Annual HCBS PCR
Respite Hourly	01/17/2023 - 01/16/2025	Annual PCR
Supported Living	01/17/2023 - 01/16/2025	Annual HCBS PCR